

# Three Against One

A story of power, fear and bystander action on a late night train

## Characters



### Narrater (Me)

- Gender: Female
- Age: 19 Years
- Role: Passenger, witness
- Position: Sitting opposite the incident

### Passenger

- Gender: Male
- Age: 30 Years
- Role: Target of aggression
- State: Confused, shocked, non-resistant



### Ticket Inspectors

- Gender: Three Strong Men
- Age: 35 - 40 Years
- Role: Authority figures
- Behavior: Intimidating, aggressive
- Communication: Do not speak English

### Bystander

- Gender: Male
- Role: Intervenes and de-escalates
- Action: Steps in physically and verbal



### Incident Context

- Location: Haar, S-Bahn Station
- Time: Late at night
- Condition: Inside vehicle

# Witnessing Aggression on the S-Bahn



# Proposed Solutions

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## **Clear Limits on Authority**

- Inspector roles must be clearly defined.
- Physical force should be strictly limited.
- Inspectors are not police officers.

## **De-escalation & Anti-Bias Training**

- Train inspectors in calm conflict handling.
- Include intercultural and bias awareness.
- Language barriers must not lead to aggression.

## **Visible Emergency Communication**

- Emergency buttons and intercoms must be easy to see.
- Clear signage should explain their use.
- Passengers must know when to act.

## **Stronger Bystander Support**

- Encourage verbal support from passengers.
- Standing nearby should be normalized.
- Physical intervention should not be expected.

## **Accountability & Reporting**

- Reporting misconduct must be simple.
- Independent review procedures are needed.
- Passengers should know how to report.

## References

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