



Barriers and preferences to mobility hubs: An analysis of users and non-users

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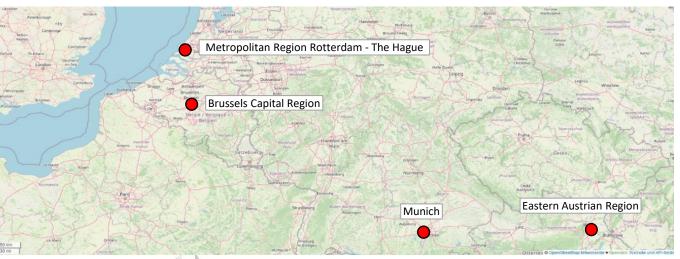






The Smarthubs Projects

- ➤ URBAN EUROPE ERANET Project (2021-2024)
- ➤ Lead Partner: University of Twente (UT) Centre for Transport Studies
- > 8 full partners from 5 European countries
- ➤ 4 Case Study Regions



UNIVERSITY OF TWENTE.





















Goal and Definition

- ➤ How to make mobility hubs as a game changer towards inclusive sustainable urban mobility and accessibility?
- "Mobility hub is a physical locations which facilitate shared mobility services at specific, permanent and marked areas which are in proximity to public transport services"









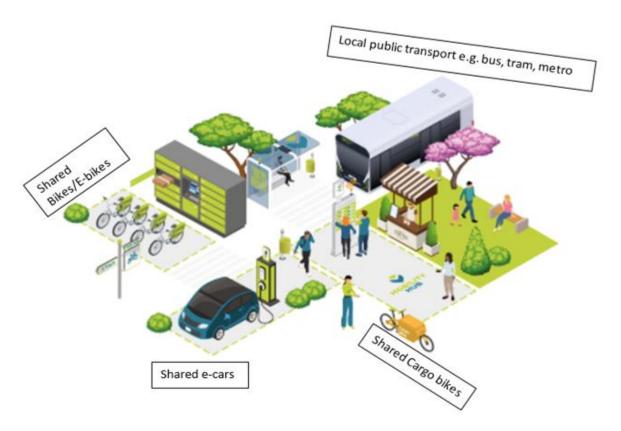


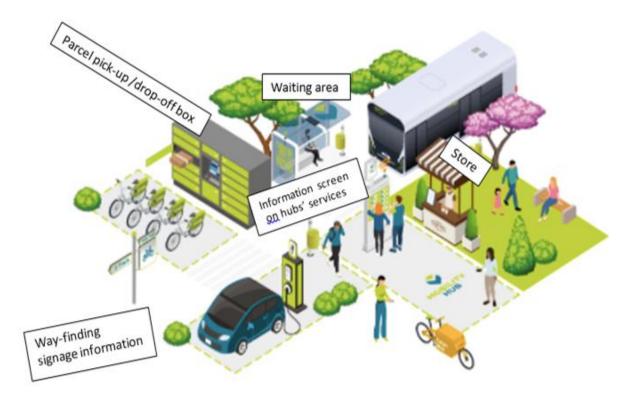




Defintion of a Smart Mobility Hub

➤ A Smart Mobility Hub is defined as a mobility hub which offers advanced levels of physical, digital and democratic integration.











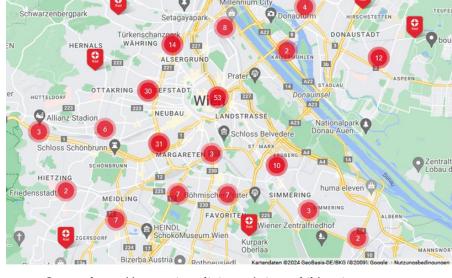


Mobility Hubs in the Eastern Austrian Region

- ➤ Vienna:
 - ✓ around 100 multimodal WienMobil stations till 2025
- ➤ Lower Austria:
 - ✓ 11 municipalities in the Weinviertel region since 2019
 - ✓ City of Tulln since 2023



Source: https://www.lisamachtmobil.at/



Source: https://www.wienerlinien.at/wienmobil/stationen



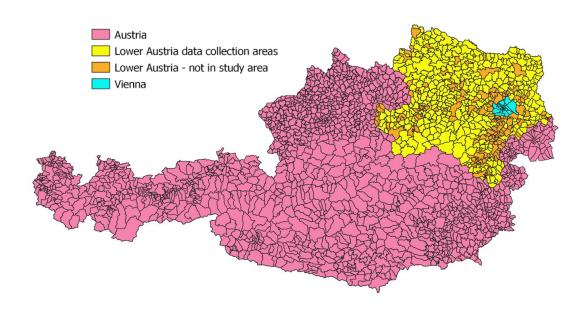






The Austrian Smarthubs Survey

- > Standardized survey in 4 European countries
- Quantitative understanding of the current and potential use of mobility hubs
- Capture mobility behavior of users and nonusers of shared mobility
- Needs and barriers of shared mobility and hubs
- > 579 respondents in Vienna and selected sample municipalities in Lower Austria



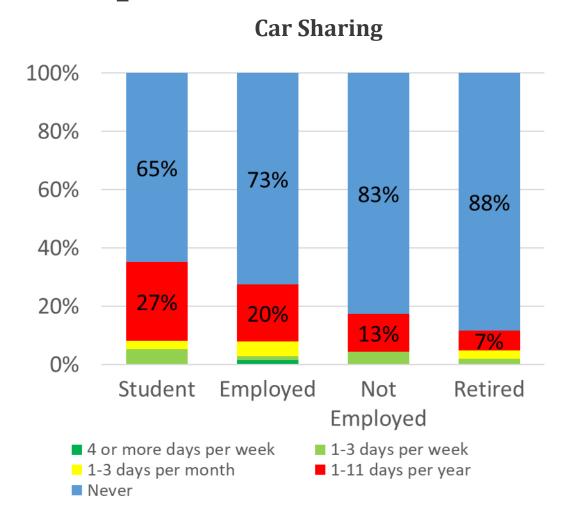


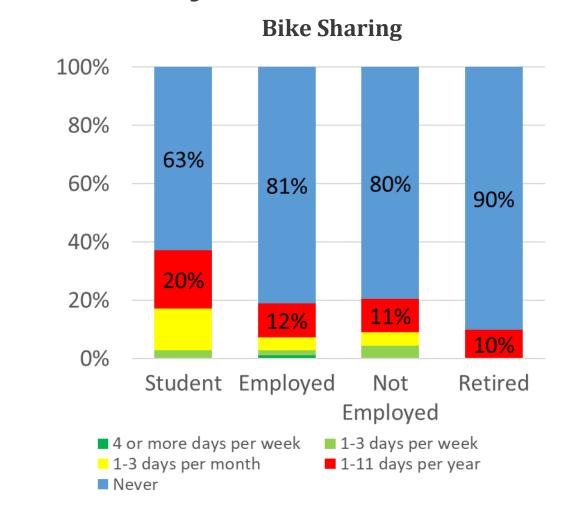






Experiences with Shared Mobility





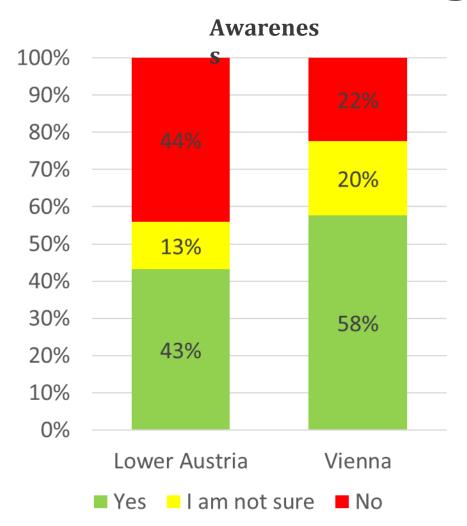


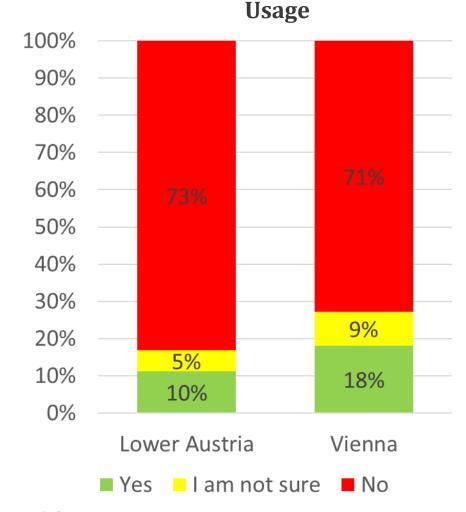






Awareness and Usage of Mobility Hubs





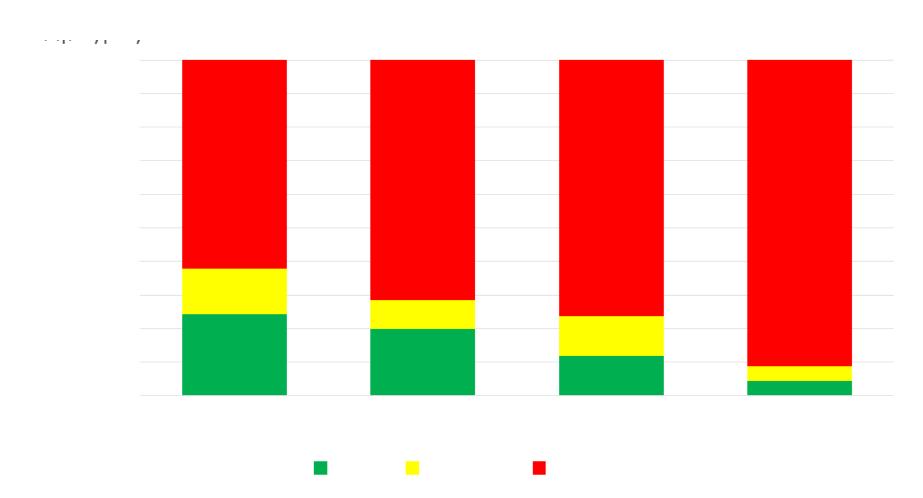








Socio-demographic Characteristics of Hub-Users

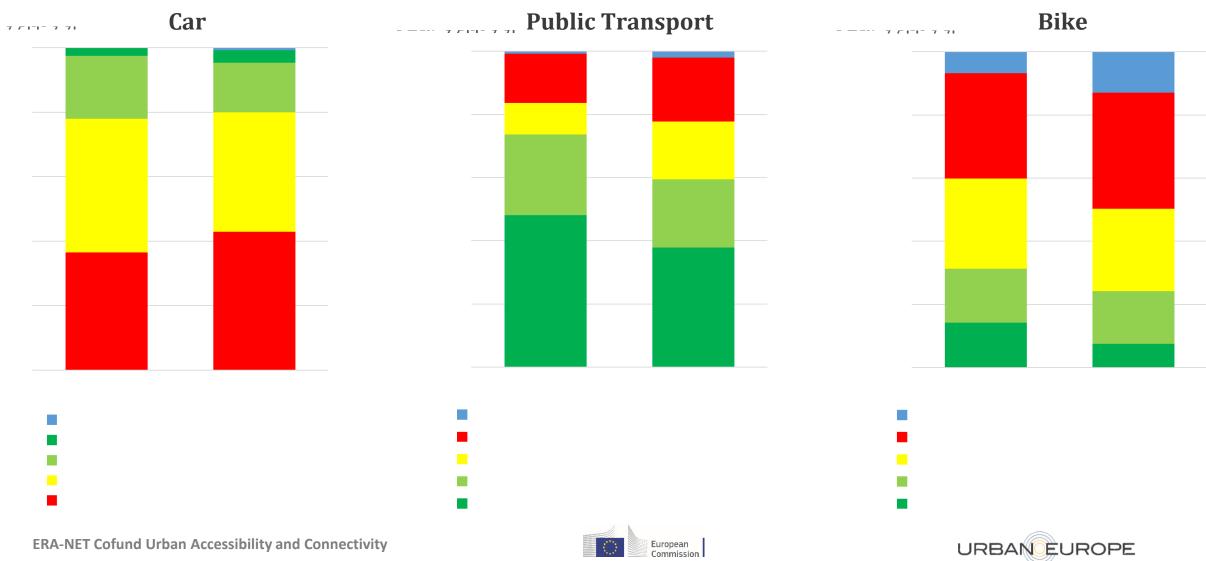








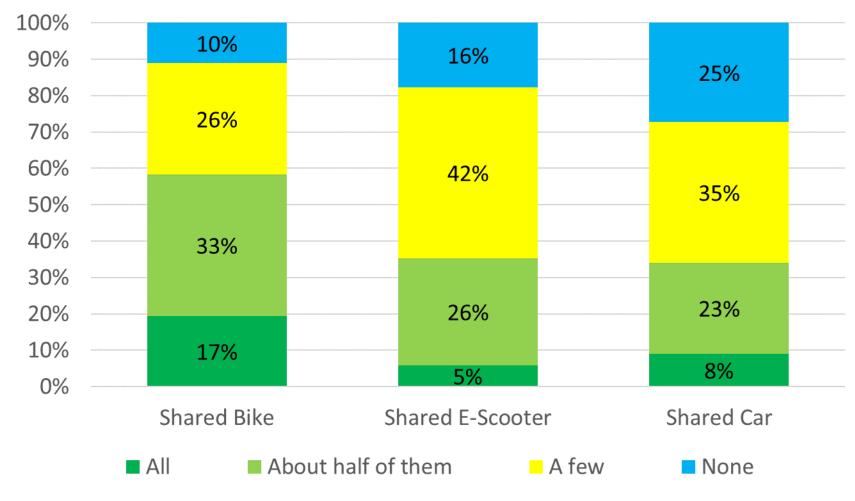
Frequency of Modes used (generally)







Trips by Shared Mode starting/ending at Hubs

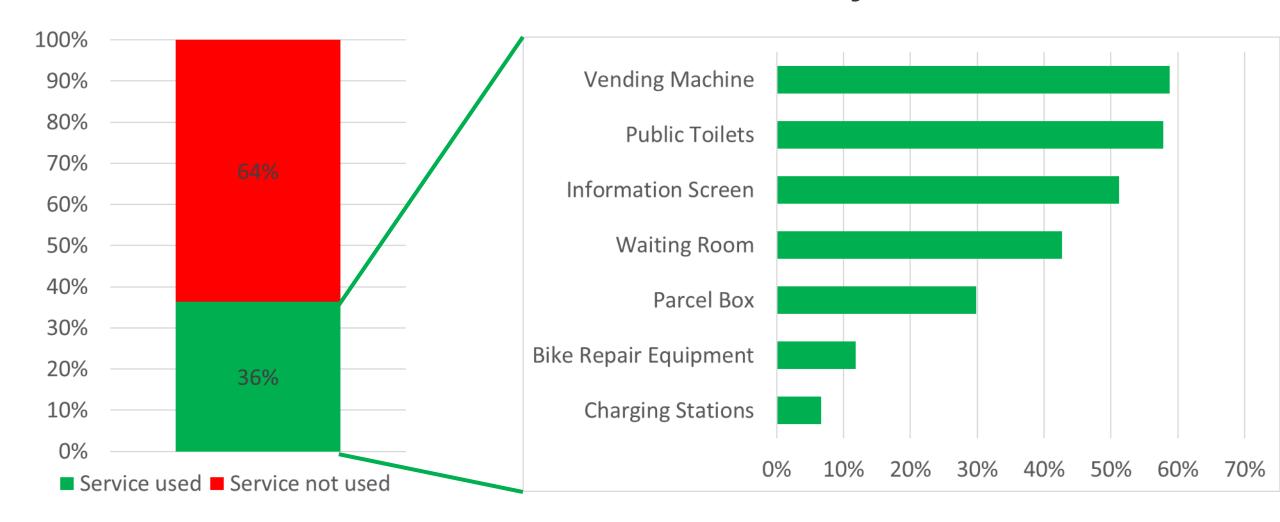








Additional Services used at Mobility Hubs

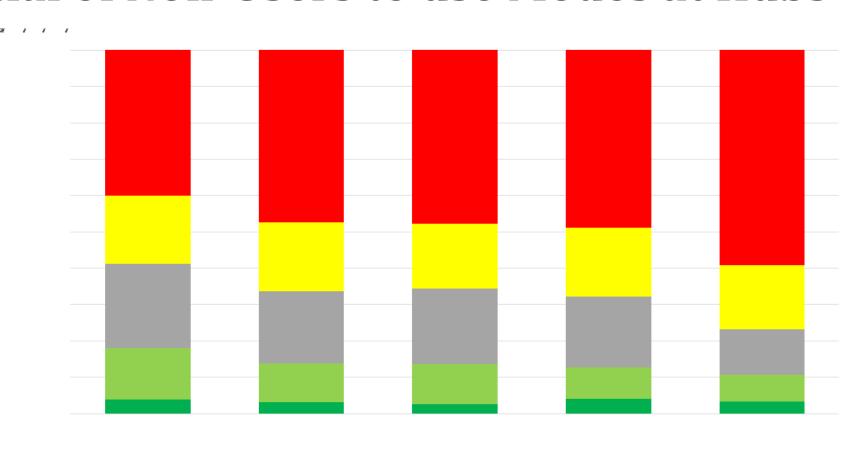








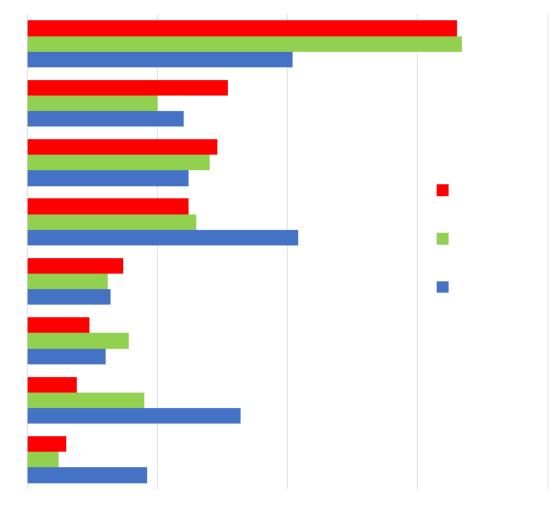
Potential of Non-Users to use Modes at Hubs







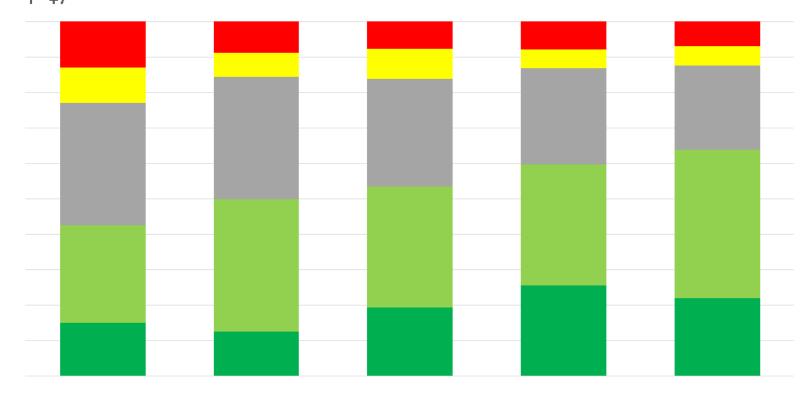
Barriers of Using Shared Modes







SmartHubs "Wishlist" of Users and Non-Users for Mobility Hubs









Conclusions

- ➤ Higher interest of young people on shared mobility
- > Ensure the usability of mobility hubs for people after "life changing events"
- > Ensure the accessibility for older people considering their needs









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