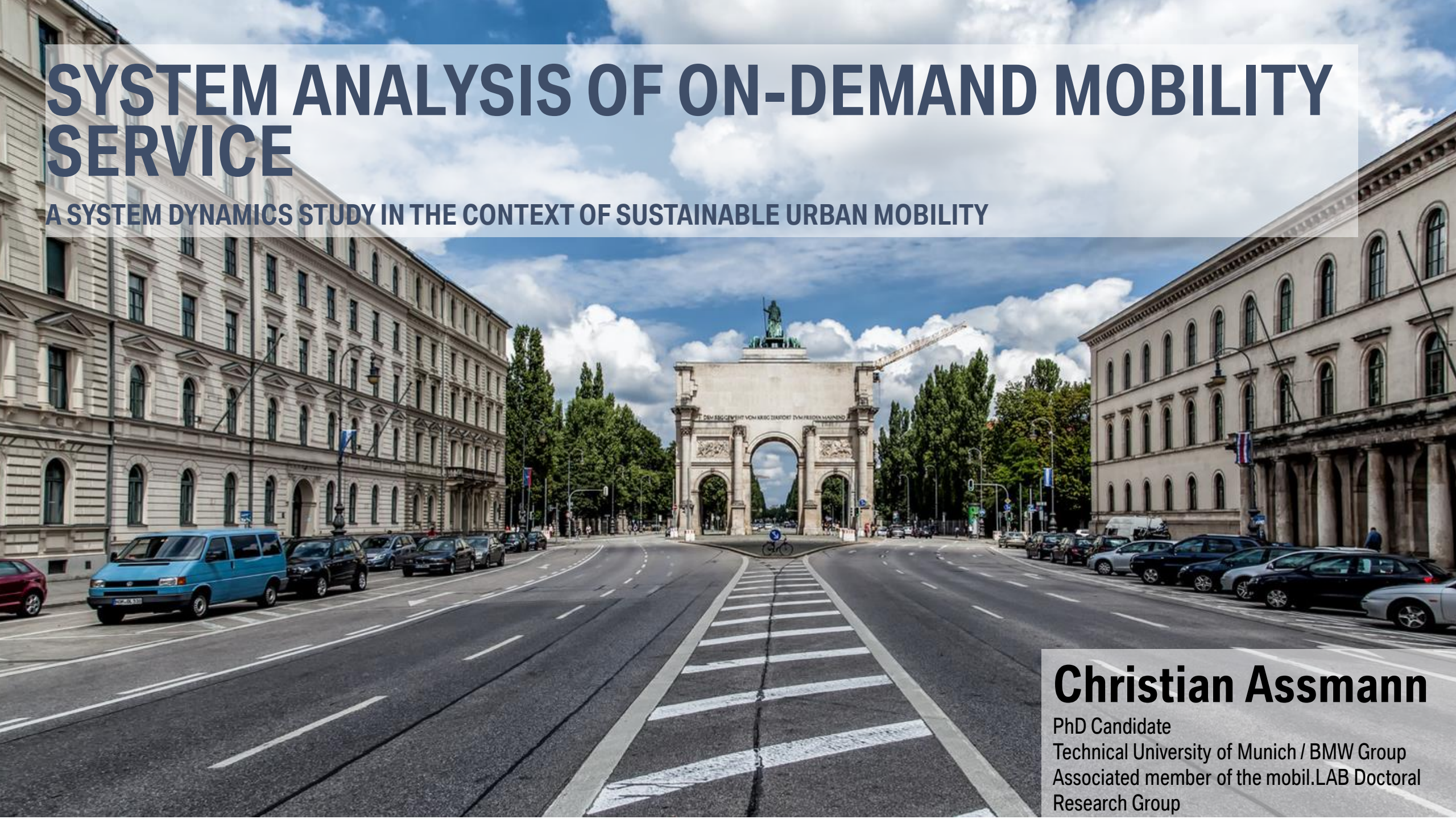


# SYSTEM ANALYSIS OF ON-DEMAND MOBILITY SERVICE

A SYSTEM DYNAMICS STUDY IN THE CONTEXT OF SUSTAINABLE URBAN MOBILITY



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# VISION OF A MODERN CITY TRANSFORMATION FROM A CAR CENTRIC- TO A MORE LIVABLE CITY

**Uber and Lyft are creating more traffic and congestion instead of reducing it, according to a new report**

**BI** Sean Wolfe, Business Insider  
🕒 27.07.2018, 17:42

**Ride-Hailing Services Add To Traffic Congestion, Study Says**

August 1, 2018 · 7:25 AM ET  
Heard on Morning Edition

As ride hailing booms in D.C., it's not just eating into the taxi market – it's increasing vehicle trips

Ride-hailing tax revenue for the city grew from about \$900,000 in 2015 to \$4.5 million by late 2017.

Apr 26, 2018



**Exklusiv im Ersten: Mit Vollgas in den Verkehrskollaps**

30.07.2018 Reportage & Dokumentation · Das Erste

Deutschlands Städte ersticken im Stau: Immer mehr Pendler, immer mehr Autos, immer mehr Verkehrschaos. Städte und Politiker reden von der Verkehrswende, der Mobilität von morgen. Doch was taugen diese Rezepte gegen den Stau wirklich?

**The future of Lyft is more carpooling**

By Alison Griswold · June 7, 2018

**drivy**  
Shared mobility, car use and demotorisation: what is the impact of car sharing on European cities and how to foster its development?

**Does sharing cars really reduce car use?**

June 2017

CARSHARING ERÖBERT DIE STÄDTE

**Aber wie nachhaltig ist der Trend eigentlich?**

12. November 2013

Warum nutzen Berliner, Hamburger und Münchner Carsharing? Weil es billig und bequem ist oder die Umwelt schützt?

**Nutzen von Carsharing für die Umwelt umstritten**

Mieter stellen ihr Carsharing-Fahrzeug von Car2Go wird in einer Wohnstraße ab. Die Daimler-Tochter betreibt in Berlin eine Flotte mit 1200 Pkw.

Jürgen Stüber – 9. Januar 2019

Carsharing-Dienste treten mit dem Anspruch an, ihren Nutzern einen nachhaltigeren Lebensstil zu ermöglichen. Doch das lässt sich nur schwer belegen.

# AGENDA

1	Research Question and Operationalization
2	Methods
3	Results / Conclusion
4	Recommendations for Action / Limitation of the Study

# OBJECTIVES AND RESEARCH QUESTIONS

## Research Questions

1. What are the effects of future On-Demand Mobility services on traffic, emissions and land use / consumption in the city of Munich?
2. What are the relevant influencing factors for the future development of On-Demand Mobility Services?
3. Under what conditions can On-Demand Mobility services help to improve traffic, emissions and land use / consumption in the city of Munich?

What forms of  
**On-Demand Mobility**  
are being considered?



On-Demand Mobility

How is  
**Sustainable Urban Mobility**  
being operationalized?



Land Use / Consumption



Emissions



Traffic



# SUSTAINABLE URBAN MOBILITY. OPERATIONALIZATION IN THIS STUDY.

## Sustainable urban Mobility

### Traffic Flow and Average Speed

- Spatially and temporally aggregated average speed in the study area

$$V_{Avg}(t) = \frac{\sum_{h=1}^{24} \sum_{i=1}^{n_h} V_{hi}}{\sum_{h=1}^{24} n_h}$$



### Air pollutants and Greenhouse Gas Emissions

- Emission inventories for carbon dioxide (CO<sub>2</sub>), particulate matter (PM) and nitrogen oxides (NO<sub>x</sub>) based on the mileage of different vehicle classes:

$$EI_{Poll} = \sum_{m=1}^M [FL_m * EF_m]$$



### Land use and Land Consumption

- Total area for parked vehicles in public spaces (On-Street Parking) in the city of Munich.

$$A(t) = C(t) * Ac(t) * \omega$$

$$C(t) = f\{Fb(t)\}$$



$V_{Avg}$  Average Speed  
 $n_h$  Number of trips per hour

$FL$  Milage  
 $EF$  Emission factor

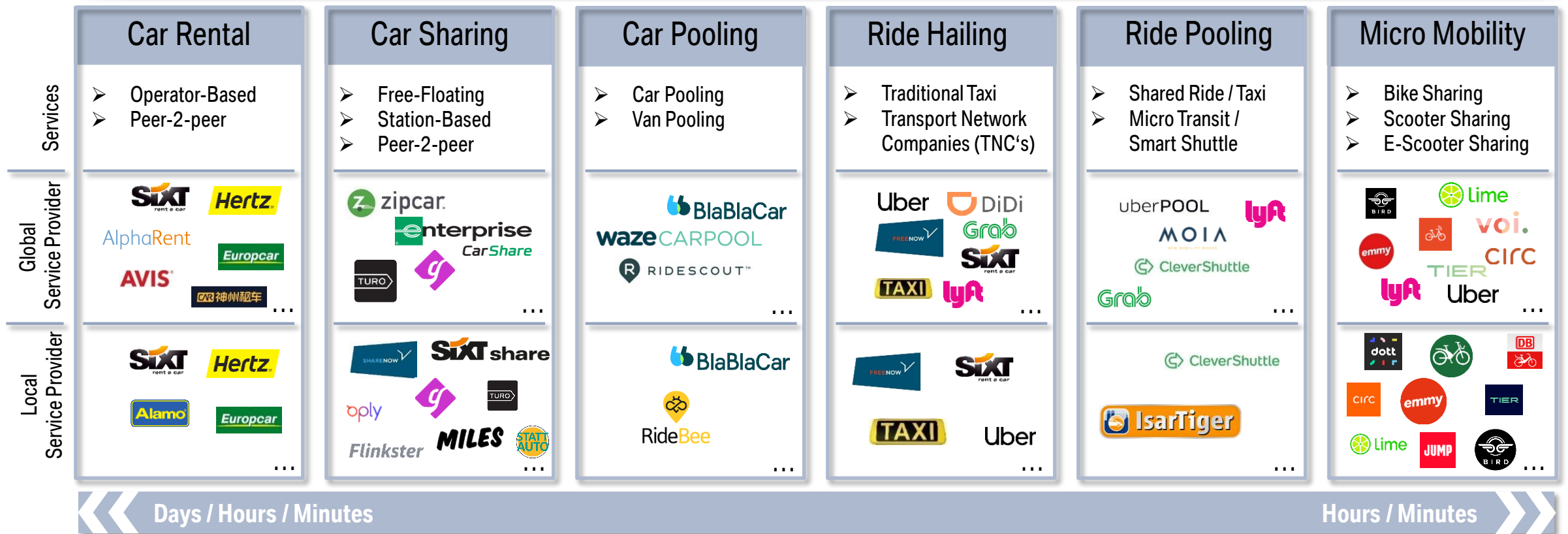
$C$  Number of Vehicles  
 $Ac$  Space per Vehicle

$\omega$  Number of Vehicle parking on-street  
 $Fb$  Vehicle Ownership

$A$  Space  
 $EI_{Poll}$  Emission inventar

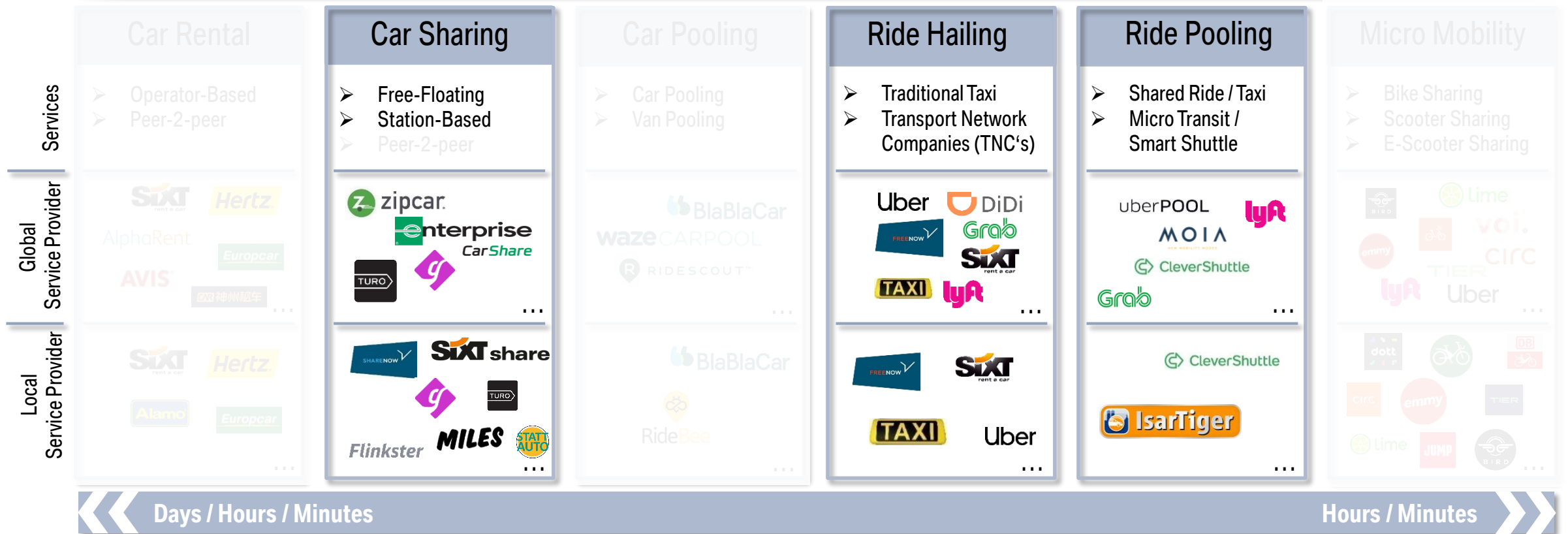
# ON-DEMAND MOBILITY. SEGMENTATION AND TERMINOLOGY.

## On-Demand Mobility



# ON-DEMAND MOBILITY. SEGMENTATION AND TERMINOLOGY.

## On-Demand Mobility



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# METHODS. RESEARCH DESIGN.

## Literature- Review

- Orientation in the research field / state of the art.
- Identification of applied methods.
- Market analysis of existing services in Munich.



## Explorative - Qualitative Expert Study

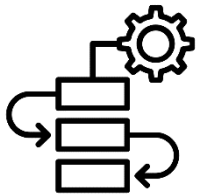
- Consideration of different stakeholders / perspectives.
- Identification of relevant parameters / system variables.



## Qualitative and Quantitative System Model

System Thinking / System Dynamics

- Identification of the variables and their dependencies
- Use of causal loop diagrams (CLD's) and stock and flow diagrams (SFD's) to identify the mechanisms in the system
- Quantitative system modeling on the basis of suitable data inputs and relevant future scenarios
- Software: PowerSim (System Dynamics)

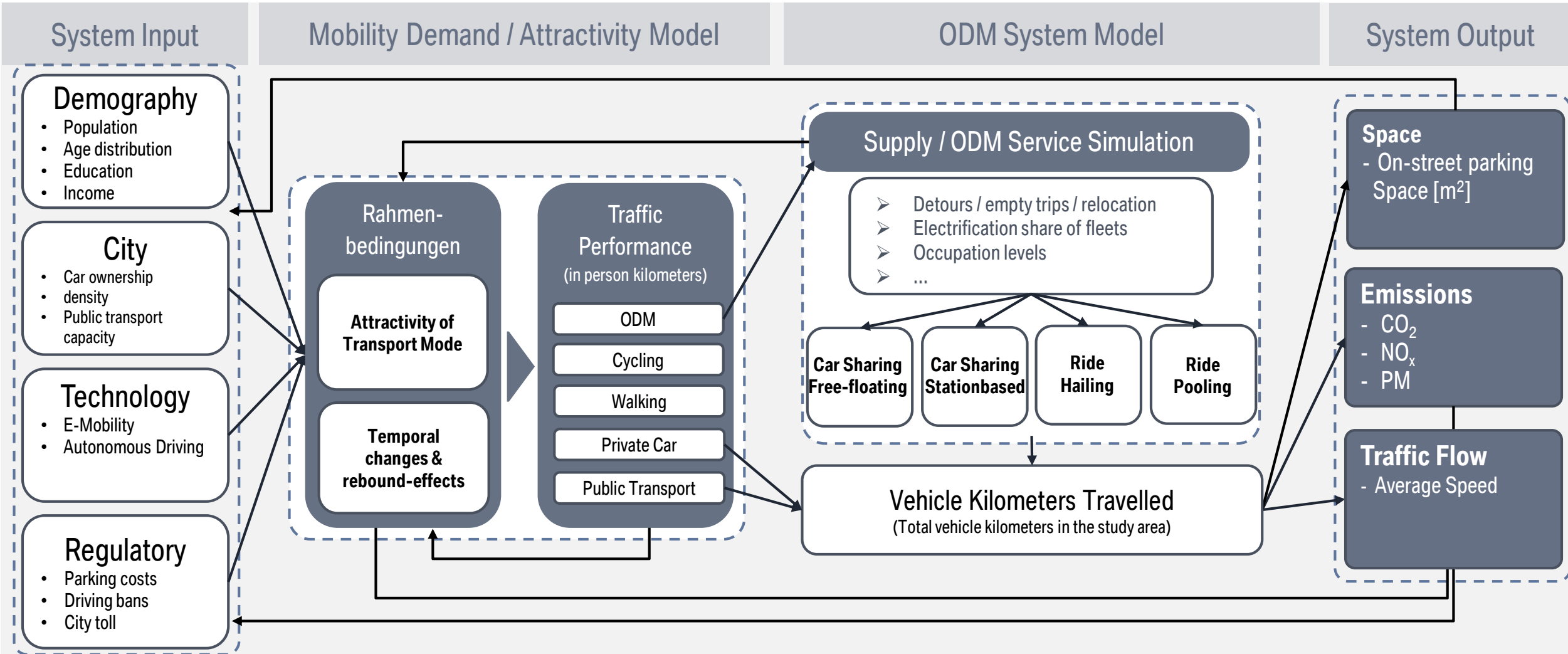


## Preparation and Interpretation of the Results

- Evaluation and interpretation
- Identification of different levers
- Formulation of recommendations for action



# HIGH-LEVEL SYSTEM MODEL OVERVIEW. ODM SYSTEM.



# AGENDA

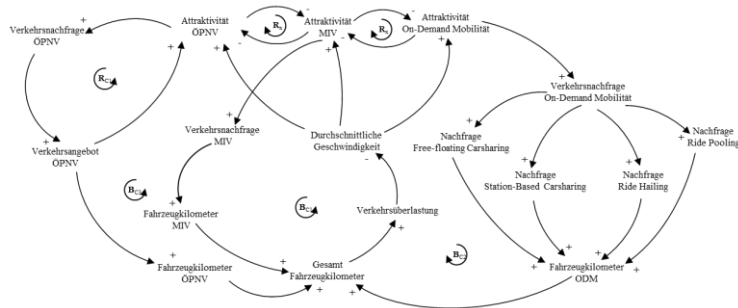
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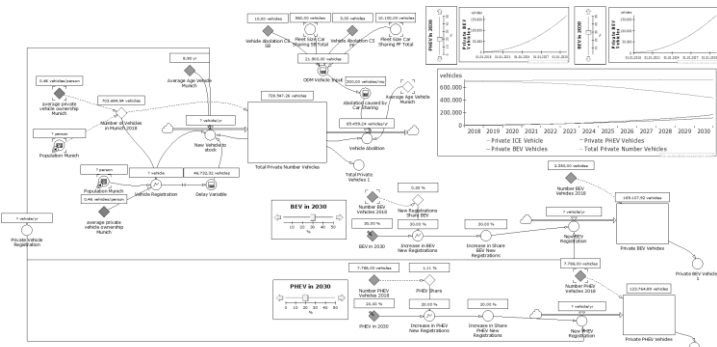
# SYSTEM MODEL RESULTS – EMISSIONS.

## Qualitative & Quantitative System Modelling

### Development of a Causal-Loop-Diagram



### Development of a Stock-and-Flow-Diagram



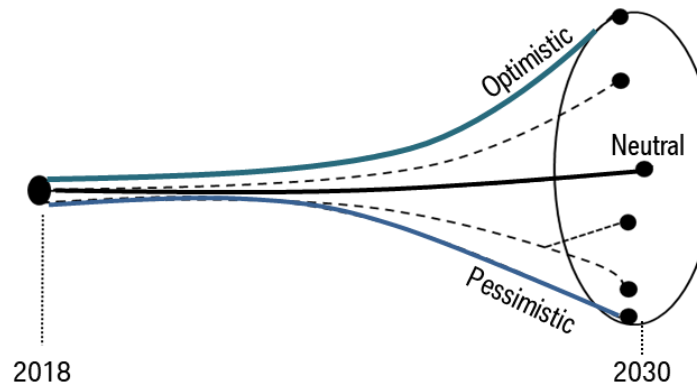
## Quantitative Scenario-Analysis

Application of three Future Scenarios

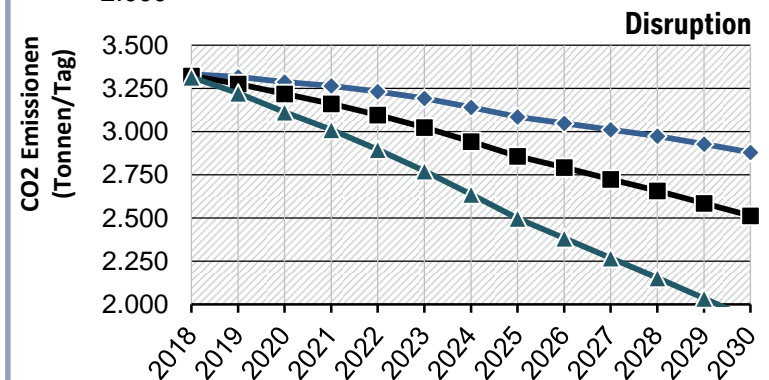
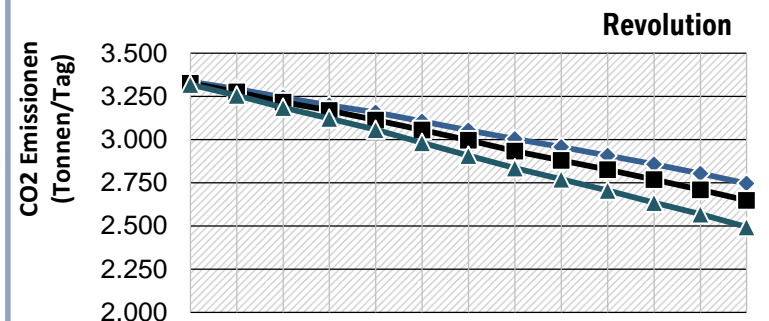
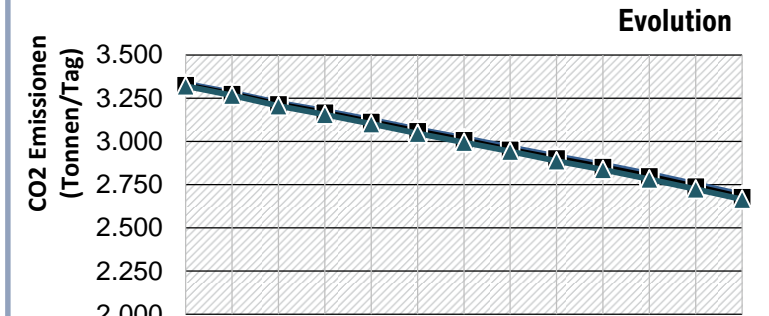
- Evolution / Revolution / Disruption

### Variation of different Variables

- Substitution / Modal Shifts
- Additional kilometer effort ODM (detours, empty trips, relocation and service trips)
- Electrification of ODM vehicles (forecast share of BEV / PHEV in vehicle fleets)
- Impact of ODM on vehicle ownership (abolition of cars by using ODM services)



## Scenario Results

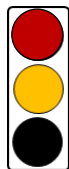


# RESULTS



## Traffic

- ↓ Shifts / Substitution Effects of public transport, bicycle and pedestrian traffic
- ↓ Relocation, maintenance trips and service trips
- ↓ Empty trips between
- ↑ Higher occupancy rates than private Cars, even if the realization of “high” occupancy rates is problematic

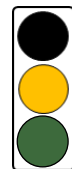


In the scenarios examined, **ODM generally does not lead to any traffic reduction**

Improvement of the overall traffic impact only **under highly optimistic assumptions**

## Emissions

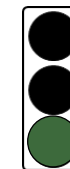
- ↓ An increase in motorized traffic leads to increased emissions of air pollutants and greenhouse gas emissions
- ↑ Improved engine / exhaust technology leads to a significant reduction in NOx, PM and CO2 emissions
- ↑ High proportion of electrification ODM vehicles



The impact of ODM on emissions **depends largely on substitution effects, the share of electrified vehicles** and the corresponding mileage.

## Space – On-Street Parking

- ↓ ODM vehicles are mainly parked in the public inner-city area
- ↑ Positive impact on private car ownership (different vehicle abolition rates simulated)
- ↑ Generally positive effect (strong supportive effect through regulation of private Cars)



In the scenarios examined, **ODM leads to a reduction of the required parking space**

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# RECOMMENDATIONS FOR ACTION / LIMITATIONS OF THE STUDY

## Recommendations

### Emissions

- Increase in the proportion of electrification in ODM vehicle fleets (100% electrification of ODM fleets if possible)

### Traffic

#### **The underlying substitution effects/ shifts in the modal share have a strong impact on the model results.**

- ODM Service characteristics close to Private Car (through suitable service characteristics)
- Regulation of the Private Car (e.g. through road pricing, or parking space management) in order to influence the attractiveness of the Private Car Usage and to support a mobility behavior change towards ODM.
- Differentiation in price between ODM and public transport is necessary in order to reduce substitution effects between public transport and ODM.

### Space

- Examination of whether ODM vehicle fleets can partly also be parked on off-street parking areas in order to reduce land use in public spaces.

## Limitations of the Study

### General limitations of the work

- Difficult to compare the literature: large differences regarding the sustainability impacts (e.g. impact of Car Sharing FF on car ownership 0.3 - 17.0 vehicles (Hülsmann et al. (Share), 2018), Firnkorn et al., 2012)).
- Expert interviews, in some cases, strongly influenced by their own subjective / expectations. A clear differentiation between realized effects and possible potential is necessary.
- Changes in mobility behavior / adoption of services due to current market penetration cannot be fully mapped

### Limitations System Model

- Data basis (e.g. MiD; 2017 - household survey of residents of the city of Munich).
- Validation of system interrelationships (especially quantification of soft system elements).
- Validation of the assumptions / input variables.
- Unclear model usage (black box).
- Spatially aggregated model (large spatial differences to be expected in some cases).

# THANK YOU FOR YOUR ATTENTION!



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